



# Terrier Claims Services

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## Terrier Claims Services Privacy Policy

### How We Collect and Use Information

**We collect the following types of information about you:**

#### **Information you provide us directly:**

We ask for certain information such as your real name, business address, business phone number and e-mail address when you submit a claims request to Terrier Claims Services or if you correspond with us. We may also retain any messages you send through the email accessed via this website, and may collect information you provide in forms you submit to be processed. We use this information only to operate, maintain, and provide the capability to submit and further process claims through Terrier Claims Services. No information will be furnished publically.

#### **Analytics information:**

We may directly collect analytics data, to help us measure traffic and usage trends for this service. These tools collect information sent by your browser or mobile device, including the pages you visit and other information that assists us in improving the service. We collect and use this analytics information in aggregate form such that it cannot reasonably be manipulated to identify any particular individual user.

#### **Cookies information:**

We do not use cookies to store any information regarding your visits to the Terrier Claims Services website.

#### **Commercial and marketing communications:**

We use the information we collect or receive, such as your email address, to communicate directly with you. We use the email address to contact you regarding information related to the claims you submit. Occasionally, Terrier Claims Services may send you emails related to the services we provide or updated information regarding this website etc. If you receive emails from us that are bothersome, you may contact our office at Terrier Claims Services 914-769-2000 and request that we not send you any further emails other than those regarding your submitted claims.



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## **Sharing of Your Information**

We will not rent or sell your information to third parties outside Terrier Claims Services and its group companies (including any parent, subsidiaries and affiliates) without your consent.

### **What happens in the event of a change of control:**

We may buy or sell/divest/transfer the company (including any shares in the company), or any combination of its products, services, assets and/or businesses. Your information such as customer names and email addresses, User Content and other user information related to the service may be among the items sold or otherwise transferred in these types of transactions. We may also sell, assign or otherwise transfer such information in the course of corporate divestitures, mergers, acquisitions, bankruptcies, dissolutions, reorganizations, liquidations, similar transactions or proceedings involving all or a portion of the company.

### **Instances where we are required to share your information:**

Terrier Claims Services will disclose your information where required to do so by law or subpoena or if we reasonably believe that such action is necessary to (a) comply with the law and the reasonable requests of law enforcement; (b) to enforce our Terms of Use or to protect the security, quality or integrity of our service; and/or (c) to exercise or protect the rights, property, or personal safety of Terrier Claims Services, our Users, or others.

## **How We Store and Protect Your Information**

### **Storage and Processing:**

Your information collected through the service may be stored and processed in the United States where Terrier Claims Services or its service providers maintain facilities.

### **Keeping your information safe:**

Terrier Claims Services cares about the security of your information, and uses commercially reasonable safeguards to preserve the integrity and security of all information collected through the service. To protect your privacy and security, we take the information you provide and immediately transfer it to Terrier Claims Services administrators for further review. No data is stored in a permanent fashion by



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this website on this server. You are responsible for maintaining and controlling access to your email communications from Terrier Claims Services, at all times. However, Terrier Claims Services cannot ensure or warrant the security of any information you transmit to Terrier Claims Services or guarantee that information on the service may not be accessed, disclosed, altered, or destroyed. Terrier Claims Services is not responsible for the functionality or security measures of any third party.

## **Compromise of information:**

In the event that any information under our control is compromised as a result of a breach of security, Terrier Claims Services will take reasonable steps to investigate the situation and where appropriate, notify those individuals whose information may have been compromised and take other steps, in accordance with any applicable laws and regulations.

## **Links to Other Websites and Services**

We are not responsible for the practices employed by websites or services linked to or from the service, including the information or content contained therein. Please remember that when you use a link to go from the Service to another website, our Privacy Policy does not apply to any third party websites or services.